



Choosing a Collision Repair Center

Following are a few important items to consider when choosing a collision repair center.

- ☑ Look for a repair facility **before** you need one! If you will be going through your insurance company, the insurance adjuster will request the name of the shop where you plan to have your vehicle repaired.
- ☑ Ask family and friends for suggestions, as **referrals** are usually best since it's based on first-hand experience.
- ☑ As a consumer, it's your **right** to have your vehicle repaired by the shop of **your choice**.
- ☑ If estimates between repair centers vary greatly, check to see if one of the estimates may be inflated or may be missing some of the damage included on the other. Before comparing simply price to price, make sure **both estimates cover exactly the same repairs**.
- ☑ Make sure the shop you choose has **professional credentials** displayed. Look for I-CAR Training certificates, ASE Certifications, Insurance certificates, etc.